

What Role Do You Play?

Catholic Volunteer Network

Outline

I. “Check-in” Train: Where are you?

II. Starting point:

Volunteers bring...

Our job is to...

Our job is not to...

III. Worksheet on Roles

We live in dynamic organizations w/ multiple stock holders, constituents, owners, customers... We need to attend to all four levels at once:

Individual volunteer and his/her needs

Group of volunteers

Organization

People serving

The one going through the crisis often gets the most attention. We must not neglect the others. (We usually give most attention to area of most competence or interest.)

IV. Culture of organization

Our role as individuals is part of a larger system. Organizations have their own set of goals, expectations, priorities, history, stories, etc. What is your organization's culture? What role or “script” have you been given? Do you accept this?

V. Adaptive vs. Technical learning

VI. Expanding your toolbox: “When all you have is a hammer, everything looks like a nail”

VII. Temptation: To be good companions for the wrong journey

